

CARGO LOSS & DAMAGE FORM

Please send this form with supporting documents to -

Email - claims@bigchill.co.nz

ATTN: CLAIMS

No Proof of Delivery	7			
Type of Claim Partial Delivery	ONSIGNOR (Sende	er)	CC	NSIGNEE (Receiver)
Type of Claim Partial Delivery			Address	
Partial Delivery				
No Proof of Delivery		 Тур	e of Claim	
Lost	☐ Partial Delivery	☐ Conceale	ed Damage	Temp Rejection (°C)
FOR PROMPT SERVICE PLEASE PROVIDE THE NECESSARY DOCUMENTATIO VIDENCE OF PAID FREIGHT CHARGES copy of our invoice showing the Consignment Question (Underline, if possible) ERIFICATION OF COST voice to customer ro-forma invoice showing value sought obte: Invoice of goods shall be at value of product ist or damaged CLAIMS CHECKLIST HAVE YOU COLLATED THE NECESSARY Linvoice to Customer Copy of manifest Pro-forma Invoices, not found the required Proof of Delivery What is the total amount sought from BCD? (Only value product lost) What is the total amount sought from BCD? (Only value product lost) Solution Copy of manifest Pro-forma Invoices to Customer Pod Letter (If I/I)	☐ No Proof of Delivery	√ □ Damage	- Rejected \Box	Late Delivery
INSPECTION Damage claims over \$500 require inspection or photographic evidence	☐ Lost	Other		
Damage claims over \$500 require inspection or photographic evidence Comparison	FOR PROMPT SER	VICE PLEASE PR	ROVIDE THE NEC	CESSARY DOCUMENTATION
Question (Underline, if possible) Photographic evidence TEMPERATURE Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chi	VIDENCE OF PAID FREIGHT CHAR	RGES	INSP	ECTION
Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Total Carriers Liability is \$2000.00 (inc GST) per unit of goods. For larger amounts please notify your insurer. Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) Temperature rejections are only accepted above 7°C (Chilled) or -13°C (Frozen) CLAIMS CHECKLIST HAVE YOU COLLATED THE NECESSARY Copy of manifest Pro-forma Invo Invoice to Customer POD Letter (If A Supporting documentation Proof of Pickup (Signed Bigchill Drivers Manifest Insurer) What is the total amount sought from BCD? (Only value product lost) \$\frac{(\text{incl. GST})}{(\text{incl. GST})}\$ Total Carriers Liability is \$2000.00 (\text{inc GST}) per unit of goods. For larger amounts please notify your insurer. CONTACT DETAILS Name: Phone: Fax:	copy of our invoice showing the Cor Question (Underline, if possible)	nsignment		
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CLAIMS CHECKLIST OST / PROOF OF DELIVERY Letter from us indicating we have, on a previous equest, not found the required Proof of Delivery What is the total amount sought from BCD? (Only value product lost) What is the total amount sought from BCD? (Incl. GST) Total Carriers Liability is \$2000.00 (inc GST) per unit of goods. For larger amounts please notify your insurer. CONTACT DETAILS Name: Phone: BANK CLAIMS CHECKLIST HAVE YOU COLLATED THE NECESSARY Copy of manifest Pro-forma Invo Proof of Pickup (Signed Bigchill Drivers Man (incl. GST) (incl. GST) Date: Phone: Fax:		yht	•	, ,
CLAIMS CHECKLIST	<u> </u>	alue of product		
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CONTACT DETAILS Name: Date: Fax:		\$		(incl. GST)
Name: Date: Phone: Fax:	Total Carriers Liabi	lity is \$2000.00 (inc GST)	-	rger amounts please notify your
Phone: Fax:		CONT	ACT DETAILS	
	Name:			Date:
Email:	Phone:		Fax:	
	Email:			
				
Consignment receipts marked "subject to inspection" are deemed to be an acceptance by the consignee. All				rom the consignee on delivery.

Big Chill will endeavor to have your claim processed within 30 days. In the event of a successful claim Big Chill will credit the pro-forma invoice amount unless stated otherwise.

	DOD NO	
OFFICE USE ONLY	BCD NO.	