

Ambassador Notes



Big Chill Distribution Ltd

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Editors Notes



Well they say time flies as you get older and I can now attest to this.... 2018 has flown by with new sales people joining our team, Christchurch depot extensions and on boarding of new customers both freight and 3PL. On top of this we have all benefited from a warmer winter with fewer than normal road closures, ferry cancellations and general weather disruptions. The opening of state highway 1 through Kaikoura was an added bonus for the freight industry as a whole, along with the final removal of surcharges for our customers. As we head into this busy period we would like to thank you all for your business this year and look forward to another great year in 2019. May you enjoy your Christmas break and keep safe out there.

Ma te wa.



From the Big Chill Sales Team, 2018



Sina Soth, Mark Rea, Aroha Otene, John Day, Mike Smith

Introducing our South Island Business Development Manager...

Hi, I'm Sarah-Jane and I joined the Big Chill team in July as the South Island Business Development Manager.

Prior to this I had been with Mainfreight Transport for 14 years where I spent a few years as an Owner Driver before moving into CS, Dispatch and then on to Sales. I love that my new job allows me to travel a little around the South Island meeting lots of wonderful people who work hard and are passionate about their businesses.

I am also a Mum of three grown kids who are all off doing their own thing around the country, a Stepmum to four and Nanny to wee Kaydan (1)

In my spare time I enjoy holidays in our house bus, hiking and running.



CEO'S CORNER



We hope this edition of the Ambassadors Notes finds everyone looking forward to a busy and prosperous Xmas/Summer Season. Big Chill's preparations for the busy Summer season are now largely completed and we are seeing shipment activity already increase.

Every year brings its challenges and 2018 has been no different. In particular, with large increases in fuel costs, the Auckland Regional Fuel Tax and RUC tax increases to manage, the entire transport industry has had to react quickly in terms of cost mitigation. We would like to think this situation will improve, however, 2019 is looking to present transporters and shippers with similar fuel related issues. Such increases to costs only reinforce the importance of our investment into driver training, with targeted education leading directly to improved fuel efficiency.

On some positive notes.

Our Christchurch expansion project is now virtually completed. The end product of almost two years work is a depot that provides a great working environment for our staff, and a facility with enhanced capacity and the latest refrigeration technology. Well done and thanks to Nathan Hyde, David Emery and Jeff Llewellyn who have worked hard on this project to deliver a great result.

Our 3PL Operation in Auckland has also continued to grow across the last 12-months. With demand being seen in Auckland and Christchurch, we are now exploring options around increasing our storage capacity across late 2019. This will allow Thomas Steel (National Supply Chain Manager) and his team to further grow this important side of our business. Watch this space!

Thanks and be safe on our roads.

— Michael Roberts



CHRISTCHURCH UPDATE

2018 has seen some exciting times with the expansion of our Christchurch depot. All the noise and disruption will be worth it once this site is completed! Keep watching this space!



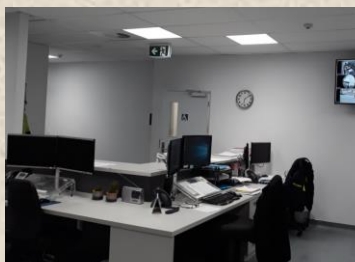
BEFORE



BEFORE



BEFORE



AFTER



AFTER



AFTER



OUR TEAM PAGE & HIGHLIGHTS OF 2018!!



What another awesome year 2018 has been!

This year has seen some change in staff whether it be new and old faces leaving for fresh journeys or returning to the rush of the Transport and Logistics industry that Big Chill offers. Not to mention the number of staff that became "Big Chill Champions" with staff being here for 5 – 10 years and counting. We even celebrated a few 15 year Big Chill Champions this year.

As we gear up for the busy season and start the countdown to the New Year, here are a few snippets from our staff here at Big Chill and highlights of what has been.



Big Chill 5 year and 10 year Champions !

10 Years

Philip Kauika – Palmerston North Driver Trainer
Michael Ngatai – Auckland Driver
Cedric Lei – Hastings Driver
Philip Kauika
Allan Henderson

5 Years

Elizabeth Poching – Auckland 3PL Warehousing
Jason Port – Palmerston North Stores
Stephen Robinson – Dunedin Stores
Haytham Mikhail – Wellington Driver
Jamie Mayo – Palmerston North Driver
Raymond Hurunui – Wellington Driver
Joanna Brizell – Customer Services



Hellers vs Big Chill Tempin Bowling



Our yearly battle between Hellers saw Big Chill once again take the trophy!

Biggest Loser Weight Loss Challenge 2018

Our Auckland team took part in an 8 week "Biggest Loser Challenge" with a prize for 1st and 2nd place. Congrats to our winners and all who took part!



Tania. AKL Dispatch – 9.28% loss Stacy. AKL Ons – 6.57%



Sponsorship

Molly & Alex Sailing

Event: World's sailing in Aarhus, Denmark, Aug '18
<http://mollyalex sailing.weebly.com/blog/two-...>



15 Year Big Chill Champions!

Congratulations to Chaz Powell (left) and Mike Nikora (right) for 15 year milestone!!

Annual French Supporters Dinners, Wellington



2018 Big Chill Babies!



Thankyou from the Team at Big Chill and bring on 2019!