



Well what a year (2011) that was. A lot of change and developments in our world & industry. Looking forward to 2012 to be more sedate with some consolidation.

- Mark Rea

## Special Points of Interest:

- Christchurch Extensions
- Cadet Program
- Auckland Carpark Extensions
- Living Foods
- Cake for Canterbury
- Personnel Changes
- Staff Feature
- "Polar Express"
- Long Service



With only 3 weeks to go before Suzy departs the CHCH depot in preparation for the new arrival, the team at Big Chill wish Suzy and family all the best!

## Christchurch Extensions

We have decided to double the size of the Christchurch depot. Fortunately the land next door has become available so you will see a new extension here by August 2012. It will double the amount of loading docks, extensive truck parking and larger freezers/chillers.



## Cadet Program

Through the months of March & April we are setting up our first cadet program at Big Chill. A selection of staff will apply to be part of

this two year Management Trainee program which will help us develop future leaders/managers of the business. The next newsletter will feature those that entered the program.



## Living Foods

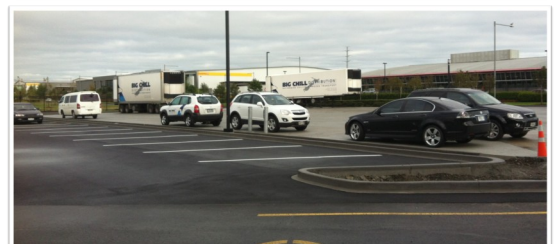
Welcome back "Living Foods" after a year's absence.



"Oops", what happened Simon??

## Auckland Carpark Extensions

As you can see from the before and after photos the Auckland base has had its carpark extended as we were struggling to fit all our staff cars and trucks on the previous pad.



## Cake for Canterbury

"Raising funds for earthquake victims"

- Original Foods - Jane Mayell's idea (Mike Sproule's wife).
- The cake is a "Red Velvet" chocolate cake with white frosting and covered in white flake.
- It will be sold fresh at all Progressive stores from 1<sup>st</sup> April and all Foodstuffs stores in the North Island (not available at Foodstuffs stores in the South Island, work that one out).
- Sells for \$25 and a donation to the Government's earthquake appeal is made with every sale.
- Looking to raise 100K over the next 12 months.
- Look out for up and coming stories about the cake on Breakfast, Campbell live and local newspapers.
- See box for sponsors of which Big Chill is one.



## THE BUFFALO THEORY

The "Buffalo Theory" of Beer...

A herd of buffalo can move only as fast as the slowest buffalo. When the herd is hunted, it is the slowest and weakest ones at the back that are killed first.

The natural selection is good for the herd as a whole, because the general speed and health of the whole group keeps improving by the regular killing of the weakest members.

In much the same way the human brain can only operate as fast as the slowest brain cells. Excessive intake of alcohol, we all know, kills brain cells, but naturally it attacks the slowest and weakest brain cells first.

In this way regular consumption of beer eliminates the weaker brain cells, making the brain a faster and more efficient machine.

That's why you always feel smarter after a few beers, and that's why beer is so GOOD for you!

## Personnel Changes

- Billy Smith, our Christchurch based Account Manager left early March to move up to Nelson so in the meantime please send any sales queries to Mark Rea at markr@bigchill.co.nz
- "Prodigal Son" - 6 months ago we featured Garner Grieve who was based in Palmerston North. Well he moved to become Depot Manager of the Christchurch branch late November. Garner was raised in Christchurch so more like moving home.

### Mana Eramiha:

Mana joins BCD as the AKLD Depot Manager. Mana is well known in AKLD freight circles with a wealth of experience, and comes to us from Turners Transport.



**Jason Gilgen:** Jason joins BCD as the National Line Haul Mgr. Jason formerly worked at Express Couriers Ltd, and Reachmedia. He brings a new dynamic to our business coming from previous strategic planning and analytical roles.



**Andrew Chu:** Andrew joins BCD as the National Road User Charge Controller. Andrew has a wealth of knowledge in Supply Chain logistics, his most recent role was as an Ops Mgr for "Jimmy Choo Ltd" in the UK.



**Jill Hunter:** Jill joined BCD in Jan 12 as a member of our CHCH admin team. Jill's past life in the VTNZ brings some much needed admin support to our CHCH operation.



**John Bond:** John joins BCD as the CHCH Ops Supervisor. John has managed his own businesses and has had plenty of experience in the transport industry, his most recent role was as branch Mgr at Toll in Nelson.



**Tom Cook:** Tom joined BCD as a Dispatch supervisor during the Transotway acquisition last year. Tom has proven to be a great addition to our team and since then has been promoted to Palmerston North Depot Manager. Congratulations to Tom.



## Staff Feature - Khalid Ahmed (Auckland Operations Supervisor)

This month we are featuring a very important person in the Auckland Operations department. Khalid has been with Big Chill 7-8 years and he organises all afternoon deliveries and pick ups. A big job in a busy office. What you didn't know about Khalid:

- Favourite Singer: Chris Brown
- Favourite TV Program: The Simpsons
- Favourite pastime: Family time
- Best all time movie: Lord of the Rings
- Favourite holiday destination: Queenstown
- Most favourite female actor: Julia Roberts
- Favourite Sports person: Cristiano Ronaldo
- Favourite Sports: Soccer & Cricket
- Favourite shop: Kathmandu
- What do you most like about your job? Good drivers & good bosses
- What do you dislike about your job? When we are short of drivers & the pressure that causes



## "Polar Express" - Round The Bays 2012



Recently several staff in Auckland became the "Polar Express" in the Round the Bays run. Mike Smith was first across the line but all I can say is there must have been a lot of walking from the times I've seen posted. Maybe more training next year? Lol. Well done for flying the Big Chill flag.

From left to right: David C, Mike S, Jaspreet K, Khalid A & Deirdre C

## Long Service Champions

Sandeep Singh, Michelle Carder-Dodd, Patrick Nair & Mohammed Firoz have been with BCD for 5 years. Congratulations to you all.