

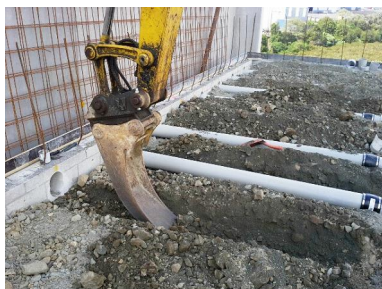
Editors Notes

Good to know a few people read this as I have had a few complaints about how long it's been since the last notes. An ex staff member even told me he was reading these from Dubai to keep up with the goss lol. Well another year is nearly behind us, the pace has not slowed. We thank you for your business and hope the festive season treats you and your family with loads of cheer and goodwill.

Buildings & Alterations

Auckland Depot

As you can see from these pictures the Auckland depot is being extended on two sides. We are adding offices/new toilets/new staffroom and extending the Chiller/Freezer. The Chiller/Freezer section will be completed before Christmas with the balance of the project Feb 2014.



Left & Right: underground vents installed under freezer slab 7th Oct



Left: freezer under-slab pour 9th Oct, Right: insulation installation



Left: board room and lunch room construction, Right: new office construction

Palmerston North Depot

Palmerston North Depot: Our new purpose built building in PMR is ready and our team are enjoying a nice new facility heading into Christmas.

The new depot is located at: 43 Alderson Drive, Palmerston North.

New Phone: (06) 354 5627 and New Fax: (06) 357 1453



NB: Look out for Hawkes Bay changes next year.



CEO's Corner

This year has flown by incredibly fast, with many positive developments within our business. We have continued our focus on developing a high quality depot network (refer the building section in this edition), and actively replacing older equipment for new, more fuel economical trucks and trailers. These moves are designed specifically to ensure we continue to provide our customers with the best possible temperature controlled solutions at the right price.

We now enter the business end of the financial year, and our team nationally is focused on ensuring we deliver the best service over this critical period for our customers.

- Michael Roberts, CEO

Fifty Shades of Brown.

Yeah right.



Blenheim Depot Chiller Transport



Chiller Transport moved to a new facility back in September. All contact details remain the same.

The new depot is located at:
7 Bristol Street, Riverlands.

Diwali 2013



The Auckland Admin Team joined in for the second year celebrating Diwali in support of our multi-cultural Big Chill family.

Staff Feature - Charles Powell & Mike Nikora



Chaz has been an important part of our AKL team for many years, he started with Big Chill driving a 6 wheeler on our South AKL run, and then progressed through his class 5 license and has been operating our AKL bulk semi run for the last 8 years.



Mike has been through all facets of our AKL operation from starting as a delivery driver for Willowtree produce, doing our Whangarei run, working on all of our stores shifts and most of our AKL metro delivery runs. It would be fair to say that Mike has matured well with time like a good wine.

Both of these team members are loyal, hard workers who are great assets to our business. Congratulations to them both for achieving the 10 year milestone.



Long Service Champions - 5 Years

Brendon McDermott (PMR - Driver), Lavi Lameta (AKL - Stores), Philip Kauika (PMR - Ops) & Lulupou Ulutuna (AKL - Driver) have been with BCD for 5 years. Congratulations to you all.

You've Got Mail

A man was in his front yard mowing grass when his attractive blonde female neighbor came out of the house and went straight to the mail box.

She opened it, slammed it shut, and stormed back in the house.

A little later she came out of her house and again went to the mail box and again opened it, then slammed it shut again. Angrily, back into the house she went.

As the man was getting ready to edge the lawn, here she came out again, marched to the mail box, opened it and then slammed it closed harder than ever. Puzzled by her actions the man asked her, "Is something wrong?"

To which she replied, "There certainly is! My stupid computer keeps giving me a message saying, "YOU'VE GOT MAIL!"

New Customer - UNITED FISHERIES

Big Chill welcomes a new customer this month in United Fisheries.

United Fisheries is one of the top ten family owned fishing companies in NZ. They are based in Christchurch and were opened by the current owner Kypros Kotzikas in 1974. Both Kypros and his four sons are actively involved in various roles in the business. United Fisheries are a "One stop seafood shop" with their own quota, fresh fish, oysters, mussels, value added products and a full range of imported goods. Their sales are split between national (food service and NZ retail) distribution and Exports to various regions including Asia, Europe, America and Australia.

The Christchurch plant includes a modern processing plant as well as boasting a shop which is open to the public.

You can visit their web site www.unitedfisheries.co.nz



Pictured: Jane Gerrard

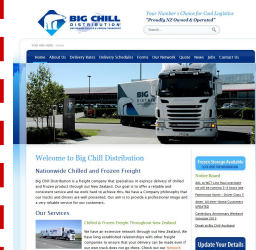


Putaruru Depot

There was a major accident recently in Putaruru on State Highway One, following a collision a truck entered our premises causing significant damage. Luckily all our staff were safe and trust they have got over the shock of this incident.



Website



Check out our website for regular updates on service schedules, depot details, contact numbers/emails and job vacancies. You can also update your details on our homepage to help us to stay in touch.

www.BIGCHILL.co.nz



Well here's a reminder to all customers on ensuring your freight is clearly labelled. We even deliver small babies lol 😊

Pictured: Lachlan (Astrid's son)



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